



Frequently Asked Questions

for GMC-Augusta and GMC-Valdosta Students
Impacted by Hurricane Helene

How will I receive information from GMC?

GMC has multiple means of distributing information, such as group email to various campus audiences:

- The GMC web site, www.gmc.edu will be updated as soon as possible with current information for the GMC community
- GMC also has a campus information line, (478) 387-4900.
- Local media stations with updates.
- Information may also flow to and from campus representatives via your GMC student email.

What if I've tried contacting my instructor but have not heard back from them?

Please respond to the information text you receive from GMC, and someone will contact you. Please include your name and a phone number where you can be reached. If you did not receive the information text, then please contact us at info@gmc.edu

What if I cannot complete my work before the end of the term?


Students impacted by the Augusta and Valdosta campus closures will be given an incomplete (I) to provide the necessary time to recover and complete their required assignments. Due to the extenuating circumstances following Hurricane Helene, GMC will allow students to finish the Q1 term before the end of the next term, which is December 13, 2024. Instructors will reach out to students through their GMC email with a plan to complete their courses in the required time.


What is an incomplete grade and how does this work?

This grade indicates that, for reasons beyond your control by the effects of Hurricane Helene, you were unable to meet the full requirements for the course. Students that receive an incomplete grade will have until December 13, 2024 to complete any coursework from the 24 Q1 term. Your professor will email you via your GMC email with a teach out plan and will go over what work will need to be completed.

The incomplete grade will not affect your GPA until you have finished the course work and the final grade is submitted. However, it is important to remember that failure to resolve the "incomplete" grade will result in the assignment of an "F" grade for the course. Please make sure you communicate with your professor to complete the course. We are here to support you.

October 3, 2024 (4:26PM)

 (478) 387-7272

 info@gmc.edu



Does an Incomplete impact my financial aid?

No - Incomplete grades (grades of "I") in any course are considered part of the pass rate component of Satisfactory Academic Progress (SAP). For the students who receive an Incomplete due to the disaster, SAP will not be run automatically and your SAP remains as of the most recently completed term before Q1. Once there is a final grade for the course, SAP will be processed and students will be notified immediately through their GMC email of their official SAP standing. For any questions or concerns, please email fin_aid@gmc.edu

What if I am Active Duty or a Veteran? How will an Incomplete grade impact my VA or TA?

Veteran Benefits – Students who do not complete **all** courses with passing grades by December 13, 2024 will receive a grade of "F." Students who receive "F" grades in all courses will be reported to the VA and may result in the student owing money to the VA. If you have additional questions, please contact Veterans Education Services at gmc.va.ed.benefits@gmc.edu.

Military Tuition Assistance – If any course is not completed by the due date of December 13, 2024, a punitive grade of "F" will be reported to your Education Counselor. This may result in the student owing money back to the Military Department. If you have additional questions, please contact Veterans Education Services at gmc.va.ed.benefits@gmc.edu.

What do I do if I receive Military Tuition Assistance, and I receive a message that my grade has not been uploaded?

There is no student action required. GMC's Veterans Benefits Services team will upload grades for Q1 within the required 30 days of the end of the term. If your grade is still an "I" at the 30-day point, this is the grade that will be uploaded. Once you have completed the course and received a final grade, the grade will be updated in the Military Portal.

What do I do if I am unable to request TA 5 days prior to the start of 24Q2 term?

You will need to coordinate with your home installation Education Counselor.


With the incomplete grade, how does this affect my transcript being sent to another college?


Your transcript will show in-progress with a grade of "I" until the final grade is submitted.

What if I complete my teach out plan before December 13th deadline?

Your final grade will be updated to your student record when your instructor notifies the Registrar of your course completion.

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Will I still be able to participate in the next quarter of classes with an incomplete grade?

Yes - however, students in prerequisite courses will have to reschedule a course for a later term until the incomplete grade can be cleared. Graduation Coaches will work with the students to adjust their course schedules in those situations. Please contact info@gmc.edu for assistance.

What do I do if the campus reopens but I cannot attend?

We understand that many of our students are suffering from various losses due to Hurricane Helene, and we will work with you to make completing your classwork as smooth as possible.

If you cannot physically attend your campus before the end of the term, please contact your instructor or their Senior Department Chair so that they can work on a plan with you.


What if I was supposed to graduate for 24Q1?


Once your final grade is submitted to the Registrar, then the graduation process will be started.

I have been negatively impacted by Hurricane Helene, but I do not attend the Augusta or Valdosta locations?

We know that many students and families have been impacted by Hurricane Helene. If you do not attend at GMC Augusta or GMC Valdosta but have still been impacted, please either work with your graduation coach or contact info@gmc.edu, and we will assist you.

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