



Shohana F. Azim

B.S in Business Administration and Management

Graduate: December, 2010

Internship with Walgreens Pharmacy

Why did you choose to do this experience?

I learned a lot of information from my courses that I took at Gwynedd-Mercy College as a Business Management major. However, I did not have any hands-on experience in the management area of an organization. That's why I decided to pursue a management internship at Walgreens Pharmacy.

What are the benefits of doing this experience?

I increased my knowledge of different management styles and operations of an organization. I applied what I learned in the classroom to an actual job.

How has this experience enhanced your academic experience or shaped your career goals?

The principles and theories that I learned in the classroom are practices that managers use daily. For example, almost every business course I took mentioned satisfying customers' wants and needs. At Walgreens, it is a goal for all managers to practice good customer service.

Describe any exciting project or responsibility you've worked on during your experience?

I completed a project to increase sales for the Cosmetics Department of Walgreens Pharmacy by improving the appearance and organization. Also, I was assigned to organize a Community Day that provided free food and prizes to the customers; along with raising money for Alex's Lemonade Stand.

Was there anything unique about your experience that you can share with us?

The management internship was 10 weeks long. Each week I had to do different assignments. At the end of each week my mentor asked me for some feedback (what I liked and did not like, and what I wanted to change). At the beginning I was reserved, and did not express my opinion much. However, after few weeks I learned how to express my opinion. I realized my supervisor made a couple of changes according to my feedback.

What advice would you give to other students who may be considering a similar experience?

Internships are a great opportunity to have hands-on experience. Try to have fun and learn as much as you can. I would not have learned some of the things about managing a business if I did not do this internship.

Is there anything else you would like to share? Life lessons?

Things you wished you would have known?

I got a lot of help from all the members of the Career Services staff. They helped me with my resume. We even practiced interviewing too. I am really thankful to everyone in the Career Services department.